

Coronavirus (COVID-19) Impact to Town Council Services and Facilities

Ross-on-Wye Town Council is following and responding to the latest guidance from the UK Government regarding the current coronavirus (COVID-19) pandemic. The Town Council is invoking elements of an internal contingency plan to ensure that essential council services remain operational.

We will continue to work closely with key partners and will adapt our plans as necessary.

Please continue to follow the latest national advice from:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

Impact for residents

The Town Council will continue to follow all national guidance. We will do our best to maintain services within this guidance.

Unfortunately we have taken the decision to close the Town Council Offices to members of the public until further notice.

Staff at the Corn Exchange currently remain at work, we will continue to answer enquiries by email and phone where possible.

We encourage all residents to follow the [NHS](#) and [Government](#) guidance and contact 111 in case of concern.

We ask that all residents who might come into contact with our staff follow the hygiene recommendations.

We may operate a limited service, divert telephone calls or access emails remotely whilst our offices are closed.

We will support the emergency services or Herefordshire Council should an emergency plan activity be triggered. You should stay in touch with your local radio station or social media for updates.

Please continue to follow the latest regional advice from:

<https://www.herefordshire.gov.uk/coronavirus>

Impact on Council Meetings

Council meetings have been cancelled for the time being please check our website and social media for details of any changes.